



MIX 2020

Contractor Frequently Asked Questions

Email: dispatch@ncsrcc.org

Is there a way to submit my request for labor online?

Yes. Visit our website at www.northcountrycarpenter.org/mix2020 for a link to a page with MIX 2020 Contractor Resources. There you will find a Contractor Job Callout Form that can be submitted online.

How will I know if my online request was received?

Once you have entered your online request, you will receive an automated reply indicating the request was submitted. A dispatcher will call you to verify details before the dispatch call goes out to members.

I don't like computers. Can I just talk to a human being to request members?

Of course. Simply call the dispatch office at our designated contractor number and a dispatcher will assist you to submit a request for labor over the phone.

Can I still call my Business Representative to get members for a job?

Your Business Representative is always available to help, and we want you to continue your relationship with them, but labor must be requested using the MIX 2020 dispatch system.

Can I still request members by name?

Yes. Contractors are able to request members by name. Additionally, workforce may be requested by skills, certifications or journey-level/apprentice status.

Can I ask for a specific level of apprentice?

Yes. You can identify multiple criteria, including the level of apprentice you would like to employ.

How can I make sure that the members who are dispatched to me have the skills/certifications I need?

You can be as general or specific as you wish in your request for labor. The MIX 2020 dispatch system will filter the calls to go to only the members who match your skills/certification needs.

How can I be sure that the member truly holds the certifications he or she claims?
MIX 2020 validates certifications through TRAIN, the UBC's online certification and training system. Members also have a training card with a QR code that can be scanned to verify that their training meets your needs.

How do I handle changes to my original labor request?

Simply call the designated contractor number and a dispatcher will assist you in making the necessary changes.

What if I'm dissatisfied with a member that is dispatched to me?

Please email a "not eligible for rehire" letter on your company letterhead to dispatch@ncsrcc.org and that member will not be sent to your company in the future.

What if another contractor requests a member who is working for me by name, will I lose that member?

Only members who have submitted their names to the out-of-work list will be called. A member whose name is not on the out-of-work list will not be called – even if requested by name.

Can I get a list of members who are out-of-work and choose the members I want?

No. The MIX 2020 dispatch system creates a process that is fair and equal for all members. In accordance with the Regional Council Constitution, members will be dispatched to your job based on skills, work area and order that they were placed on the out-of-work list.

Can I get a copy of the members dispatched to the worksite so I know whom to expect?

Yes. A copy of the dispatch will be sent to the email(s) that you provide when submitting your workforce request.

Am I going to get members from my area?

The MIX 2020 dispatch system will first search for members who have listed the jobsite area as their primary work area. If there are still job openings after the call goes out to those members, the dispatch system will move to members who have identified the jobsite area as a secondary work area that they are willing to travel to for work.

Who do I talk to about upcoming bids/job possibilities?

You will continue to work with your Business Representatives throughout the process. Once the labor needs are secure, you will utilize the MIX 2020 dispatch system to fill the job.